

### FREE YOUR STAFF

# Intelligent Life.

No matter how smart the programmers were – off the shelf cookie-cutter technology solutions can be confusing, intimidating, and honestly a real pain.

Since 2013 we've been learning the wine industry and identifying best-of-breed solutions that fit its specific needs. We can help you with your existing software systems, recommend new ones, or anything in between.



The Grape Squad is one source of technology support across your operation. We free up you and your staff to make great wine and engage consumers. This pumps cash directly to your bottom line.

The Grape Squad will maintain, plan, and deploy your IT so you can crush your goals AND still have time to savor life.

#### That's real intelligence.

# Winery Expert Tech Support

- 24/7 Help Desk (phone, email, and client portal)
- Curated and expanding winery business ecosystem
  - POS, eCommerce, Wine Club, Reservations, Production Control, Email Marketing, Financials, and more
  - New systems added as we learn from each client what works
- Data Mastery (Alignment, Cleansing, Distillation)
  - We have developed a set of proprietary software and expertise to streamline and organize your data across systems so that you can easily understand and make informed decisions to better manage your business.
- IT Leadership
  - Business and Technology alignment, IT roadmapping

Give us a call at 585-504-6030 or email support@wineryconnect.com



# Complete Winery Technology Solutions

## **Business Resilience Services**



A range of technology solutions which are critical to long-term stability, but which are often overlooked because they are only needed in emergency situations.

#### These include:

- Security (network, email, etc.)
- Backup
- IT Operations
- Audit and Compliance

## Infrastructure Services



We offer reliable systems management and connectivity including:

- Physical Networking
- RMM/Endpoint Management
- Cloud System Integration

# **Professional Services**



When no commercially available solution works we offer high quality and affordable custom software development services, including Custom Systems Integration and Automation, Custom Development, Formal Technology Assessments or Evaluations, and more.

Give us a call at 585-504-6030 or email support@wineryconnect.com